

LightArt® | LIMITED WARRANTY FOR CUSTOM PRODUCTS

For a period of two years from the date of shipment, LightArt warrants that its products will conform to the supplied product specifications and will be free from defined defects in materials and workmanship. Claims made under this limited warranty must be submitted to LightArt in writing by no later than two years after the shipment of the product. In the event of a warranty claim, LightArt shall have the option to either (1) replace the product, (2) repair the product or (3) refund the purchase price of the product. In no event does this limited warranty cover any costs relating to (re)installation or fabrication expense or any other direct or indirect loss which may result from product failure.

This limited warranty is exclusive and in lieu of all warranties, express or implied, including but not limited to any warranty of merchantability or fitness for a particular purpose, and all other liabilities or obligations on

THIS WARRANTY DOES NOT COVER:

1. Damage resulting from unusual wear and tear on the product;
2. Damage resulting from improper specification, fabrication or installation;
3. Damage resulting from failure to maintain according to LightArt product usage guidelines;
4. Damage resulting from accident or abuse;
5. Damage resulting from the failure of a third-party's product;
6. Damage to custom products designed and manufactured with custom inserts or based on custom specifications supplied by a customer or its agents;
7. Variations in dye lots, gauges, textures, and finishes, that may vary slightly between the samples provided to customers and the product actually delivered.

FABRICATION

In the event that a customer has requested custom fabrication in connection with a LightArt custom product (including any seaming, edge finishing, heat draping and/or molding), this limited warranty does not cover any of the following: (a) visibility of seaming, (b) slight irregularities in gauges and textures of seaming or edge finishing provided by LightArt or (c) slight irregularities in the surface of any product that has been subjected to heat draping and/or molding.

WARRANTY PROCESS

Any claims made under this limited warranty must be submitted in writing to:

2300 South 2300 West
Salt Lake City, UT 84119
Attn: Warranty Department

LightArt, upon review and approval of a warranty claim, will then provide to customer a return materials authorization form which must be completed and returned to LightArt pursuant to the instructions set forth on such return materials authorization form.